

MANAGEMENT DECISION Quality policy

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Quality policy

- 1. The quality policy is part of the strategic management of USM in Košice as part of the long-term development plan, it is implemented in all its processes of the internal quality management system. As its documented information is intended for all interested parties.
- 2. The internal quality management system and its processes are binding for all parts of the organization, their levels and aspects. It also includes all relevant stakeholders defined in the context of the organization.
- 3. The processes of USM in Košice are set and implemented by policy in such a way that their outputs lead to compliance with the requirements of the quality management system according to ISO 9001:2015, including the laws and legislation of the Slovak Republic, the relevant SAAHE standards based on the European ESG Standards 2015 and in accordance with the expectations of interested parties.
- 4. The quality of the USM processes in Košice is controlled by the cycle "Plan Do Check Correct" and this cycle is applied until the result of the process does not correspond to its specification. Processes and their results are therefore subject to measurement and evaluation of trends.
- Quality work is a matter for every employee of USM in Košice, who is responsible for the results of the processes and activities implemented by him. This quality requirement primarily concerns the processes of education and creation of the entire teaching staff.
- 6. The priority of the USM activity in Košice is to focus on students and provide such services in education as to lead to the fulfillment of the expectations of interested parties. Cases of dissatisfaction of any of the parties are resolved without delay through corrective and preventive measures and other continuous improvement processes.
- 7. The determining measure of the quality of teaching is the interim and graduation results of students, regularly evaluated at all levels of management through internal communication, at meetings, in the Rector's College and the School's Scientific Council.
- 8. The quality of USM processes in Košice is also influenced by the quality of interpersonal relationships at workplaces. That is why mutual respect and consideration is taken care of. Compliance with the rules of work ethics and discipline is their logical requirement.
- 9. The innovation of study programs, in the scope of the Security Sciences field of study, gives a greater chance for flexible adaptation to the needs of society, the market and the expectations of students. Therefore, much attention is paid to the development of new study programs, or their profiling according to market needs and subsequent accreditation.



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- 10. The high quality of education is supported by the development of science and research at the national and international level and the penetration of their results into educational processes and practice. The management of USM in Košice supports the participation of students in such scientific and research activities, which they consider to be part of the professional growth of students.
- 11. USM in Košice adheres to the principles of selection procedures in the selection of suppliers and staffing of teachers with documented procedures.
- 12. USM supports the development of students' knowledge and work experience gained abroad, as well as the development of pedagogical and other practical skills, as well as the acquisition and development of partnerships through the implementation of mobility.

In Košice, 15.1.202	1	
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